

Toy Barnhaus Returns Policy

We will accept any non-faulty item back within 28 days, as long as it is still unopened and in a resaleable condition. You can return it to one of our stores free of charge with your order confirmation, or to return it to us, you will need to post it back to us at the address below. Once received back, we will give you a refund of the value of the toy and the initial postage.

For any faulty items, please contact us regarding the fault, and we will where possible send out a replacement free of charge, or alternatively we will give you a full refund including postage. This is valid for up to a year after purchase, subject to general wear and tear on the product.

Postage address

Toy Barnhaus
Unit 64-65 County Mall
Crawley
West Sussex
RH10 1FD

For any other issues, please contact us on admin@toybarnhaus.co.uk